1. In general terms, compared to 2012, was trading in 2013

|  |  | Response Percent | Response Count |
| :---: | :---: | :---: | :---: |
| Substantially better | $\square$ | 33.3\% | 3 |
| Slightly better |  | 44.4\% | 4 |
| About the same | $\square$ | 11.1\% | 1 |
| Slightly worse | $\square$ | 11.1\% | 1 |
| Much worse |  | 0.0\% | 0 |
|  |  | answered question | 9 |
|  |  | skipped question | 0 |

2. More specifically how did your turnover change in the two years to December 2013?

|  | Turnover |  | Rating Count |
| :---: | :---: | :---: | :---: |
| More than 10\% growth | 100.0\% (3) |  | 3 |
| Growth up to10\% | 100.0\% (4) |  | 4 |
| No change | 66.7\% (2) |  | 3 |
| Reduction up to 10\% | 0.0\% (0) |  | 0 |
| More than 10\% reduction | 0.0\% (0) |  | 0 |
|  |  | answered question | 9 |
|  |  | skipped question | 0 |

3. How did your profitability change in the two years to December 2013?

|  | Profit margins | Rating <br> Count |  |
| ---: | :--- | ---: | :--- |
| More than $10 \%$ growth | $\mathbf{1 0 0 . 0 \% ( 3 )}$ | 3 |  |
| Growth up to10\% | $\mathbf{1 0 0 . 0 \% ( 2 )}$ | $\mathbf{2}$ |  |
| No change | $\mathbf{1 0 0 . 0 \% ( 2 )}$ | $\mathbf{2}$ |  |
| Reduction up to $10 \%$ | $0.0 \%(0)$ | 0 |  |
| More than $10 \%$ reduction |  | answered question | $\mathbf{7}$ |

4. How do you anticipate your turnover will change in the next two years?

|  | Turnover | Rating <br> Count |
| ---: | ---: | ---: |
| More than $10 \%$ growth | $\mathbf{8 0 . 0 \% ( 4 )}$ | $\mathbf{5}$ |
| Growth up to10\% | $\mathbf{1 0 0 . 0 \% ( 3 )}$ | $\mathbf{3}$ |
| No change | $\mathbf{1 0 0 . 0 \% ( 1 )}$ | $\mathbf{1}$ |
| Reduction up to $10 \%$ | $0.0 \%(0)$ | 0 |
| More than $10 \%$ reduction |  | answered question |

5. How do you anticipate your profitability will change in the next two years?

|  | Profit margins | Rating <br> Count |
| ---: | :--- | :--- |
| More than $10 \%$ growth | $\mathbf{1 0 0 . 0 \% ( 4 )}$ | 4 |
| Growth up to10\% | $\mathbf{1 0 0 . 0 \% ( 2 )}$ | $\mathbf{4}$ |
| No change | $\mathbf{1 0 0 . 0 \% ( 1 )}$ | $\mathbf{1}$ |
| Reduction up to $10 \%$ | $0.0 \%(0)$ | 0 |
| More than $10 \%$ reduction | $0.0 \%(0)$ | 0 |

6. Do you feel the outlook for 2014 is

|  |  | Response <br> Percent <br> Response <br> Count |  |
| ---: | ---: | ---: | ---: | ---: |
| Better than 2013 |  | $77.8 \%$ | $\mathbf{7}$ |
| About the same as 2013 |  | $22.2 \%$ | 2 |
| Worse than 2013 |  | answered question | 9 |

7. How have staff numbers in your company changed over the last few years and how do you anticipate staff numbers will change in the near future?

|  | More than 2013 | The same as 2013 | Fewer than 2013 | $\begin{gathered} \text { No } \\ \text { change } \end{gathered}$ | Don't know | Was not or will not be trading | Rating Count |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2010 | 11.1\% <br> (1) | 44.4\% <br> (4) | 11.1\% <br> (1) | 33.3\% <br> (3) | 0.0\% (0) | 0.0\% (0) | 9 |
| 2011 | 11.1\% <br> (1) | 44.4\% <br> (4) | $22.2 \%$ <br> (2) | 22.2\% <br> (2) | 0.0\% (0) | 0.0\% (0) | 9 |
| 2012 | 0.0\% (0) | 55.6\% <br> (5) | 11.1\% <br> (1) | 33.3\% <br> (3) | 0.0\% (0) | 0.0\% (0) | 9 |
| Anticipated changes in 2014 | 11.1\% <br> (1) | 55.6\% <br> (5) | 0.0\% (0) | $33.3 \%$ <br> (3) | 0.0\% (0) | 0.0\% (0) | 9 |
|  |  |  |  |  | answered question |  | 9 |
|  |  |  |  |  | skipped question |  | 0 |

8. Which client types have you worked for in 2013

|  |  |  | Response Percent | Response Count |
| :---: | :---: | :---: | :---: | :---: |
| Private clients |  |  | 88.9\% | 8 |
| National government | $\square$ |  | 11.1\% | 1 |
| Local government |  |  | 77.8\% | 7 |
| Other public bodies | $\square$ |  | 22.2\% | 2 |
| Charities | $\square$ |  | 22.2\% | 2 |
|  |  | Other (please specify) |  | 0 |
|  |  | answered question |  | 9 |
|  |  | skipped question |  | 0 |

9. Please select which area(s) your company has worked in the last 5 years

10. Which do you feel will be the most important factor affecting business success in 2014

|  |  | Responser <br> Percent | Response <br> Count |
| ---: | :--- | ---: | :--- |
| Government policy |  | $0.0 \%$ | 0 |
| Wider economic factors |  |  | $66.7 \%$ |
| Conservation funding availability | $\square$ |  | $11.1 \%$ |
| Client commitment |  |  | $22.2 \%$ |
| Competitors pricing |  |  | $0.0 \%$ |

Other (please specify)
11. Please complete;


Q10. Which do you feel will be the most important factor affecting business success in 2014

1 Cautious optimism!
2 Much of our recent work has been HLF related supporting bids and development including community involvement. This has been as a result of our policy or conservation planning work for LPA's falling due to reductions in budgets and staffing, leading to a reduced base of clients and more competition (sometime from ex-clients!). I think there are some signs of general economic uplift but the context for the HE is still in flux given the issues over EH diminshing in England and the ongoing cuts to LA's generally.

